

TERMS AND CONDITIONS

Western Union Launch Campaign

Everyone is A Winner

1. Dollar East is offering a promotional campaign to celebrate the launch of Western Union Service at its locations. The theme of the promotion is everyone is a Winner.
2. The Promotion is open to all residents of Pakistan over the age of 18 years, except the following:
 - a. Dollar East employees (and their families)
 - b. Employees (and their families) of Western Union, its affiliates and subsidiary companies, as well as representatives and agents of Western Union
 - c. Anyone else professionally connected with the Promotion.

Family member referred to in this Terms and Conditions includes but is not limited to: spouse, ex- spouse, child or step child, parent, step parent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, step brother, step sister or first cousin.

3. Everyone who receives a payment sent via Western Union from Dollar East will receive a scratch card. The receiver will scratch the card and a hidden cash value will be revealed. The receiver will immediately get the cash prize of the value written on the card.
4. In order to get the prize the customer must scratch the card immediately in front of Dollar East staff. The customer cannot take the card out of the branch and cannot defer the claim of prize for a later date/time.
5. If the customer receives a card which is already partially or fully scratched, the customer should refuse to accept the card and report the matter to Dollar East Customer Service Center at cs@dollareast.com or 03 111 222 156.
6. While receiving the cash prize, the customer would return the scratched card to Dollar East Staff. The Dollar East staff will write the MTCN and CNIC number of the receiver on the card and attach it with the voucher for audit verification.
7. The Promotion is open to customers who *receive* monetary transaction of any value through Western Union (at any Dollar East Location) during the Promotion Period in Pakistan.
8. The duration of the promotion will be from 1st February, 2019 to 23rd March 2019.
9. The receivers can win multiple prizes provided each entry is accompanied by a different Qualifying Transaction.
10. The prizes are non-transferable.

11. The Dollar East's decision in all matters relating to the Promotion is final and no correspondence will be entered into.
12. The winners may be required to take part in publicity related to the Promotion including having his or her photograph taken along with his or her name, nationality and country of residence being disclosed at no further compensation.
13. Neither Dollar East nor any other person or party associated with the Promotion shall be liable for any loss nor damage (including but not limited to indirect or consequential loss or damage or death) suffered or sustained in connection with either participation in this Promotion or with the prizes offered.
14. Dollar East reserves the right to amend these terms and conditions or to cancel, alter or amend the Promotion at any stage if deemed necessary in its opinion or if circumstances arise outside of its control. These terms and conditions shall be subject to the laws of Pakistan.
15. By entering this Promotion, all participants will be deemed to have accepted and be bound by these terms and conditions.
16. These Terms and Conditions supersede all other prior terms and conditions, understandings, arrangements or agreements, whether verbal or written, in relation to the Promotion.